

**APPENDIX 3: Domestic Abuse Services in Southwark**

Provider	Service:	What does it do:	Who for:	How to access:	Outcomes:
Bede House	Safe, Healthy and Equal Relationships (SHER)	Education programme for young people in schools	Young people	Programme delivered in four local schools per year	Encourage positive behaviour in adolescent relationships
Bede House	Starfish Project	Support services for those affected by domestic abuse or hate crime	Anyone experiencing domestic abuse	Self referral <a href="mailto:RA@bedehouse.org">RA@bedehouse.org</a> .uk 020 7237 9162	Reducing harm Mitigating risk
Children's Social Care	Multi agency safeguarding hub (MASH)	<p>The Multiagency Safeguarding Hub (MASH) which went live in September 2013 brings together key agencies from across the borough to share information to support more informed decision making around families.</p> <p>Faster, more coordinated and consistent responses to safeguarding concerns about children and families</p>	Children at risk	<p>CAF referral for professionals:</p> <p>MASH Team Sumner House Sumner Road London SE15 5QS</p> <p>Telephone: 020 7525 1921 020 7525 5000 (out of hours)</p> <p><a href="mailto:mash@southwark.gov.uk">mash@southwark.gov.uk</a></p>	<p>An improved journey for the child with greater emphasis on early intervention and better informed services provided at the right time</p> <p>Greater ability to identify potential vulnerability, enabling more preventative action to be taken and, dealing with cases before they escalate</p> <p>Closer partnership working, clearer accountability and less duplication of effort</p> <p>A reduction in the number of inappropriate referrals and referrals to children's social care</p>

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SAFER SOUTHWARK PARTNERSHIP DOMESTIC ABUSE STRATEGY 2015 - 2020 DIRECTORY OF SERVICES

Provider	Service:	What does it do:	Who for:	How to access:	Outcomes:
Community Safety Partnership Services (LBS)	Multi agency risk assessment conference (MARAC)	Multiagency, problem solving approach to managing risk for domestic abuse victims and their families	High risk victims of domestic abuse	Referrals via Emma Kehoe 0207 525 0813 emma.kehoe@southwark.gov.uk	Safeguarding victims of domestic violence (DV) and their children, and managing the risk that DV offenders may pose to the public in general
Domestic Violence Intervention Project	Perpetrator programme	Works with perpetrators to help them stop abusing and find safe alternatives to violence	Male perpetrators of domestic abuse	Via Solace: 020 7593 1290 DVIP direct: 020 7633 9181	Helping perpetrators stop abusing, and find healthy ways to be with those who are close to them.
Domestic Violence Intervention Project	YUVA	Works with perpetrators to help them stop abusing and find safe alternatives to violence	Adolescent perpetrators of domestic abuse	<a href="http://www.southwark.gov.uk/downloads/download/3467/yuva_referral">http://www.southwark.gov.uk/downloads/download/3467/yuva_referral</a>	Helping perpetrators stop abusing, and find healthy ways to be with those who are close to them.
MOZAIC	Women's Wellbeing Project	Domestic violence advocacy service that provides free, confidential and independent support, advice and information	Women experiencing domestic violence	Tel: 0207 188 7710 or 0207 188 9181 talk@mozaic.org.uk	Advising of rights and entitlements and where necessary, asserting these rights and entitlements together with the client or on their behalf.
King's college hospital NHS foundation trust	Community Midwifery Assertive outreach service	Where women do not attend appointments or have 'dropped off the radar' we continue to try to re-establish contact with the individual woman including liaising regularly with any individual or other service with whom she has been in touch with in current pregnancy or previously	Pregnant women accessing maternity services	Clients identified via maternity staff	Early identification of domestic abuse so advice and sign posting can be provided and referrals can be made
Mayors office for Policing and Crime	IDVA	Offers advocacy, and support	Survivors/victims of domestic abuse	Referral via main DA provider	Reducing harm, mitigating risks

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Metropolitan Police	Southwark Community Safety Unit (CSU)	Manages cases of domestic abuse and low level sexual violence	All victims should be referred by police	Contact via phone: 020 7232 6195 Or: 101	Reducing harm Mitigating risk Managing perpetrators
Rape Crisis England & Wales	Rape Crisis Centre	Advocacy and counselling for survivors of rape or sexual violence  Southwark, Lewisham and Lambeth Hub	Those affected by rape or sexual violence	0208 683 3311 info@rasasc.org.uk www.rasasc.org.uk National 0808 802 9999	To reduce and/or prevent on going emotional harm to individuals who have suffered sexual crime
Redthread	KYTE	Identifies young people at risk of serious youth violence and/or gang related activity, which otherwise may not come to notice.	Southwark residents (age 16 to 25) presenting at KCH A&E department who are at risk of, or involved in gangs and serious youth violence	Redthread workers identify potential clients	The youth workers are able to offer support and encourage the young people to accept further help (via SAVU or Serious Violence Caseworker) when they are at their most vulnerable following an incident. Through accepting support the life chances of the young people will improve, giving them the tools to be able to exit their association with gangs and serious violence.

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Redthread	KYSS	To provide support and where appropriate follow agreed referral pathways to statutory services to improve their sexual health.	Female Southwark residents (age 16 to 25) presenting at KCH A&E department whom have experienced sexual violence.	Redthread workers identify potential clients	Enable them to improve their sexual health, mental health and engagement with statutory services including education.
Refuge	Refuge provision	Refuge provision	Women who have experienced domestic abuse	Agency referral / national helpline: 0808 2000 247	Breaking the cycle of domestic abuse
Solace Women's Aid	Southwark Advocacy and Support Service (SASS)	Offers advocacy, counselling, and support	Services for all victims of domestic abuse over 16 years of age, regardless of their gender or sexual orientation.	Contact Solace: 020 7593 1290	Reducing harm, mitigating risks
Solace Women's Aid	Sanctuary scheme	Adaptations to make victims of domestic abuse safer in their homes.	Survivors/victims of domestic abuse	Contact Solace: 020 7593 1290	Mitigating risks to survivors in their homes.
Solace Women's Aid	Domestic abuse awareness training days for external agencies	Half day training session to raise awareness for council staff and associate organisations about domestic abuse	Organisations working in Southwark	Council learning portal www.mylearningsource.co.uk	Wider awareness Increased referrals

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Solace Women's Aid	Domestic abuse champions training for professionals.	Trains staff across Southwark Council to provide localised advice and sign posting around domestic abuse	Council staff	As above	Greater multiagency working and improve services for survivors of domestic abuse
Solace Women's Aid	Specialist support and parallel programmes	Support programmes for children and young people, with parallel workshops for mothers	Survivors/victims of domestic abuse	Contact Solace: 020 7593 1290 Solace workers identify clients	Provides a safe place to socialise and be supported by others with similar experiences. Group led sessions where women can learn new skills and develop awareness of their rights. Running programme of professionals deliver workshops and therapeutic services to the group members.
Solace Women's Aid	Service user forum	Service user forum for domestic abuse	Survivors/victims of domestic abuse	As above	Helping those who experience domestic abuse to shape services
Solace Women's Aid	Peer support programme	Facilitated peer support group for women who have experienced DA	Survivors/victims of domestic abuse	As above	
Children's Services - Troubled families team	Family Focus Plus	Identifying and working with some of the most complex families in the borough. Provides the opportunity to think differently about how families with complex needs are supported and develop an evidence base of what works to turn around these families	Criteria around school exclusion, anti social behaviour, unemployment , domestic abuse or other health/social concerns.	For further information, forms and resources, please contact your the intelligence hub on ffpinfohub@southwark.gov.uk	Brings services together to improve outcomes for families as a whole.

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Victim Support	Independent Sexual Violence Advocate (ISVA)	Offers one to one emotional and practical support to the victims of sexual crime.	Victims of sexual crime.	Tel: 0845 30 30 900 Email: supportline@victimsupport.org.uk	To reduce and/or prevent on going emotional harm to individuals who have suffered sexual crime by providing high quality support from point of crisis to a point where the client is in a position to move on from the incident.
Xantura	Tap-it Mobile phone safety app	The app users will be enabled to set up networks of 'best friends' to stay connected with family and friends and allow them to ask for assistance when they are feeling vulnerable	This service will be free to download and use and will support individuals residing in Southwark.	Download from app store / Google play	Create earlier take-up of advice and support services To support greater levels of collaboration and communication between vulnerable women, their friends / relatives and professional support services

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Regional / national services

Service:	What does it do:	Who for:	How to access:	Outcomes:
NSPCC	Phone based support for victims of child abuse.	Children / professionals	0808 800 5000 Under 18's 0800 1111	Advice and signposting
Victim Support	Phone based support and referrals for victims of crime	All victims of crime	24 hour phone line 0808 168 9111	Advice and signposting
Women's Aid	National domestic abuse helpline	All victims of domestic abuse	24 hour phone line - 0808 2000 247 <a href="http://www.womensaid.org.uk">www.womensaid.org.uk</a>	Advice and signposting
Latin American Women's Rights Service	Telephone and face-to-face advice and casework Advocacy to secure legal protection, rights and entitlements Securing safe and emergency accommodation Referrals to our own therapy, welfare, employment and language support services	Latin American victims of domestic abuse	Phone: 0844 264 0682 Drop in	Reducing harm  Mitigating risks  Empowering victims to seek help
Specialist Domestic Violence Courts (SDVC)	The courts provide Specialist support for victims, including video link facilities, separate waiting areas and support officers, during the trial period.	All victims of domestic abuse	Police / CPS referral	Support through the court process to deliver successful prosecutions and increase conviction rates.
Kurdish and Middle Eastern Women's Organisation	Specialist FGM work Advocacy and translation services	Kurdish women	Via helpline	Reduction of and raising awareness for FGM

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National Centre for Domestic Violence	Specialises in providing assistance to obtain injunctions to prevent further abuse	All victims of domestic abuse	Helpline :- 0844 3030900 www.ncdv.org.uk	Reduce the escalation of domestic abuse
Men Advice Line	Confidential advice line for male victims of domestic violence and abuse	All men	Help line:- 0808 8010327 www.mensadvice.org.uk	Reduce domestic violence for male victims.
Broken Rainbow	Support for LGBT victims of Domestic Abuse	All LGBT victims	Help line:- 0300 999 5428 www.broken-window.org.uk	Reduction on LGBT victims of abuse
Rape Crisis	Specialised, confidential support, information and support free of charge.	Women who have survived any form of sexual violence, no matter how long ago. Friends and family of survivors, as well as other professionals	National help line: 0808 802 9999 www.rasasc.org.uk/	Survivors and their supporters have information about and access to relevant agencies including: health care; Independent Sexual Violence Advisers; therapists; Sexual Assault Referral Centres; Rape Crisis Centres in their area.
Building Better Relationships Programme (BBRP) delivered by RISE CIC on behalf of CRC (Community Rehabilitation Company, previously the probation service)	24 group work sessions and 6 one to one sessions. Support is offered to the partners of men through Women's Safety Officer service. on assessing and reducing risk, safety planning and offer a group work programme for victims/survivors of domestic abuse entitled 'The Power to Change'	Male perpetrators of domestic abuse sentenced to a court order.	Recommendation for BBRP is made via the National Probation Service to the courts.	BBRP increases men's awareness of domestic abuse and the impact on women and children. BBRP motivates men to make positive changes to stop being violent and abusive in their intimate relationships. Men are supported in this process by providing them with tools and strategies to use to end abuse and violence.

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