

Learning Bulletin

Do you have a case that keeps going in circles?



The *Complex Case Pathway* is the tool you need!

The Complex Case Pathway seeks to:

- ★ Promote a *pro-active responsibility to act* on the agency that identifies the concern
- ★ Encourage the facilitation of multi-agency conversations about risk
- ★ Develop on-going consideration of risk and actions through the identification of a lead agency.

Identify
Respond
Organise
Action

The Complex Case Pathway is a useful tool for those who do not meet Section 42 criteria but where risk remains. The Complex Case Pathway provides a clear structure for all professionals involved to help to manage, and where possible, reduce that risk.

It is a preventative tool and can be used when supporting those who are self-neglecting, or who are refusing or disengaging from services. It can also help responses where there are concerns that a person may be 'falling through the gaps'.

[Download our shared resources now](#), to help support you in practice.

For more information and advice, speak to your organisation's safeguarding lead.

